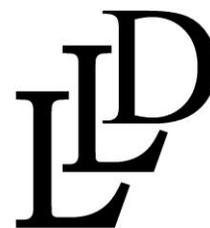


Long Lane Deliveries



National chilled and frozen distribution and storage

Tel **01698 539940** Fax 01698 769377 email admin@longlanedeliveries.co.uk

Belgowan Street, North Industrial Estate, Bellshill ML4 3LB

Welcome to LLD which operates 24/7 365 days per year from Bellshill, Dundee & Inverness; and:

- makes daily timed temperature controlled deliveries (chilled, frozen and warm air) throughout Scotland and northern England via 60 HGV daily shared transport routes
- makes daily deliveries to all other parts of the UK through its network partners
- can organise deliveries world-wide (chilled and frozen)
- provides emergency recovery hot-shot courier services – from vans to arctic
- is BRC accredited
- serves all the major retail distribution centres and foodservice companies
- serves around 1200 food industry businesses
- specialises in timed groupage, particularly 1-5 pallets of short shelf-life and 'just-in-time' food
- undertakes whole load and trunking work, particularly for time critical consignments
- has vehicles which are all equipped with mobile phones and satellite monitoring providing real-time information on location, speed, consignment temperature etc
- operates 24 hours, 7 days a week receiving goods round the clock, day or night

Visit www.longlanedeliveries.co.uk for further information.

Attached are copies of various documents for your files and internal quality systems:

- BRC certificates
- Insurance details
- Operators licence
- Transport of Waste (Foods and packaging etc.) certification
- Summary of standard terms and conditions
- RHA conditions of carriage
- RHA conditions of storage
- Fuel surcharge calculator
- New Customer application form (*which can also be supplied in MS word format*)
- Bank account information

LLD Bellshill	01698 539940	bellshill@longlanedeliveries.co.uk
LLD Dundee	01382 401000	dundee@longlanedeliveries.co.uk
LLD Inverness	0345 521 3222	inverness@longlanedeliveries.co.uk

Cool solutions to chilling problems

Website: www.longlanedeliveries.co.uk Company no. SC230233 Vat. no. 790 0813 34

Mission: To deliver customer's goods to their customers on time, every time, and in the same condition they leave our customer's premises

This is to certify that

LONG LANE DELIVERIES LTD

BRC SITE CODE: 2098874

**BELGOWAN STREET
BELLSHILL, LANARKSHIRE
SCOTLAND
ML4 3LB**

***Has been evaluated by
Support, Training & Services Limited
Certification Body No. 205 certifies that having conducted an
audit against***

**GLOBAL STANDARD FOR STORAGE AND DISTRIBUTION
ISSUE 3: AUGUST 2016**

<i>Scope of Certification:</i>	The delivery, storage and distribution of chilled, frozen and ambient foods
<i>Exclusions from Scope:</i>	None
<i>Product Categories:</i>	01 - Chilled and Frozen Food 02 - Ambient Food
<i>Has Achieved Grade:</i>	AA
<i>Initial Audit Date:</i>	17 March 2015
<i>Audit Programme:</i>	Announced
<i>Date(s) of Audit:</i>	12 & 13 March 2019
<i>Certificate Issued:</i>	27 March 2019
<i>Re-audit Due Date:</i>	17 March 2020
<i>Certificate Expiry Date:</i>	28 April 2020
<i>Auditor No:</i>	109015
<i>Certificate Traceability Reference:</i>	100817066
<i>Authorised by:</i>	

Visit the BRC Directory www.brcdirectory.com to validate your certificate authenticity



This certificate is the property of Support, Training & Services Ltd and must be returned immediately on request.

To confirm validity contact: Charles House, Eccles, Albert Street, Eccles Manchester, M30 0PW

If you would like to feedback comments on the BRC Global Standard or the audit process directly to the BRC, please contact enquiries@brcglobalstandards.com or call the TELL BRC hotline +44 (0)20 7717 5959

This is to certify that

LONG LANE DELIVERIES LTD

BRC SITE CODE: 1578792

**UNIT 1, NOBEL ROAD
WEST GOURDIE INDUSTRIAL ESTATE
DUNDEE, SCOTLAND
DD2 4UH**

***Has been evaluated by
Support, Training & Services Limited
Certification Body No. 205 certifies that having conducted an
audit against***

**GLOBAL STANDARD FOR STORAGE AND DISTRIBUTION
ISSUE 3: AUGUST 2016**

<i>Scope of Certification:</i>	The delivery, storage and distribution of chilled, frozen and ambient foods.
<i>Exclusions from Scope:</i>	None
<i>Product Categories:</i>	01 - Chilled and Frozen Food 02 - Ambient Food
<i>Has Achieved Grade:</i>	AA
<i>Initial Audit Date:</i>	16 March 2015
<i>Audit Programme:</i>	Announced
<i>Date(s) of Audit:</i>	14 March 2019
<i>Certificate Issued:</i>	01 April 2019
<i>Re-audit Due Date:</i>	16 March 2020
<i>Certificate Expiry Date:</i>	27 April 2020
<i>Auditor No:</i>	109015
<i>Certificate Traceability Reference:</i>	100817086
<i>Authorised by:</i>	

James G. G.



Visit the BRC Directory www.brcdirectory.com to validate your certificate authenticity

This certificate is the property of Support, Training & Services Ltd and must be returned immediately on request.

To confirm validity contact: Charles House, Eccles, Albert Street, Eccles Manchester, M30 0PW

If you would like to feedback comments on the BRC Global Standard or the audit process directly to the BRC, please contact enquiries@brcglobalstandards.com or call the TELL BRC hotline +44 (0)20 7717 5959

24th April 2019

To Whom It May Concern,

RE: Long Lane Deliveries Ltd - Freight & Hauliers & Public/Products/Employers Liability

We are Insurance Brokers for the above client and are pleased to confirm below details of their Freight & Hauliers & Public/Products & Employers Liability insurance for your records:

Employers Liability

Insurer: AXA Insurance Plc
Policy Number: MR CMB 6900418
Renewal Date: 22nd April 2020
Limit of Indemnity: £10,000,000

Public & Products Liability

Insurer: AXA Insurance Plc
Policy Number: MR CMB 6900418
Renewal Date: 22nd April 2020
Limit of Indemnity: £5,000,000

Goods In Transit

Insurer: Royal & Sun Alliance Insurance Plc
Policy Number: RKK927920
Renewal Date: 22nd April 2020

<u>Contract Condition</u>	<u>Indemnity Limit</u>
RHA 2009 £5000 per tonne:	£350,000

Warehousing RHA £100 per tonne	£1,000,000
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We trust that this meets with your requirements, however should you require any further information then do not hesitate to contact us.

Yours faithfully,



Daniel Brown
Account Handler
Direct Dial:

0161 406 4722



GOODS VEHICLE OPERATOR'S LICENCE

THIS LICENCE MUST NOT BE ALTERED OR DEFACED IN ANY WAY

Issued to:

DAVID MYLES
LONG LANE DELIVERIES LTD
BELGOWAN STREET
BELLSHILL INDUSTRIAL ESTATE
BELLSHILL
ML4 3LB

Issued by:

Office of the Traffic Commissioner
Scotland
Level 6, the Stamp Office
10 Waterloo Place
Edinburgh
EH1 3EG
0300 123 9000

Goods Vehicle Standard National

Licence number: OM1007801
NOT TRANSFERABLE

This licence is in force from:

08/08/2002

This licence will continue for as long as you continue to meet its terms. However, it will come to an end if you do not pay the necessary continuation fee by the date required. The licence may also face regulatory action including revocation if you operate outside its terms. You have paid for an initial period of five years, which starts with the date the licence was issued. The continuation fee must be paid before the end of the month before that five year period comes to an end and every five years after that. Please see note 1 for further details.

This document is an operator's licence issued under the Goods Vehicles (Licensing of Operators) Act 1995 (the Act). The undertakings recorded in this licence have been given by the licence holder and are considered to be material to the grant of the licence. In the case of a licence first issued before 1 January 1996, the recorded undertakings include statements of intent made by the operator.

The maximum number of motor vehicles and trailers authorised in accordance with section 6 of the Act is:

Motor vehicles	60
Trailers (inc semi-trailers)	63



A handwritten signature in black ink, appearing to be 'J. Myles', written over a horizontal line.

Traffic Commissioner

Operating centre(s)

Operating Centre:	Address: UNIT 1 BLOCK 11 NOBEL ROAD WEST GOURDIE INDUSTRIAL ESTATE DUNDEE DD2 4UH	Vehicles	20
		Trailers	18
Conditions Undertakings	or		

Operating Centre:	Address: 10 SEAFIELD ROAD INVERNESS IV1 1SG	Vehicles	2
		Trailers	2
Conditions Undertakings	or		

Operating Centre:	Address: BELGOWAN STREET NORTH INDUSTRIAL ESTATE BELLSHILL ML4 3LB	Vehicles	38
		Trailers	43
Conditions Undertakings	or		

Transport Manager(s)

JAMES MYLES

Relationship

As a business we want to operate in an efficient, effective and profitable manner. We realise that we succeed when our customers succeed and that we can play a crucial part.

We strive to ensure that your goods are delivered **'in temp - in time - intact - in budget'**. Accordingly, while we summarise various issues in these terms and conditions to meet regulatory and legal obligations which are fully documented in the actual terms and conditions as codified by the RHA on the following pages, **we will always treat our personal relationship as paramount; and will always do what we can to meet your needs.**

Context

LLD seeks to deliver your goods to your customers on time, every time, and in the same condition they leave your premises. Accordingly we operate:

- BRC certified (see certificates above)
- 24/7 services 365 days per year
- Timed collections and deliveries (see "Late Deliveries")
- Temperature controlled, monitored and recorded deliveries
- Satellite tracked vehicles equipped with hands free mobile phones
- Uniformed drivers
- Goods-in-Transit and storage insurance as laid out in RHA (2009) See "Late Deliveries and Goods-in-transit insurance"

Health and safety issues

Goods carried: Normally only food and foodsafe products, such as related packaging; healthcare products; etc. LLD does not accept dangerous goods.

Goods not carried: LLD does not transport wet fish unless via specified vehicles. LLD does not transport uncovered raw unprocessed and/or unpacked meats unless via specified vehicles which will only ever be used for that purpose. (*I.e. we do carry raw fish and raw meat products which have been packaged for retail or foodservice purposes.*)

Pallet safety: LLD only accepts pallets which are under 700kg and below 1.7m, unless by prior written agreement.

Pallet quality: Without notification LLD may replace broken pallets, charging £10 for the pallet and £10 for the re-building.

Sub-contractors

LLD may engage other carriers for the purposes of fulfilling any contract in whole or in part.

Late deliveries

LLD **NEVER** accepts responsibility for loss arising from late collections or deliveries. The company strives to make all deliveries on time, but cannot give a guarantee that all deliveries will always be made on time.

Refused goods

Where goods are refused, LLD will contact the sender for their further instructions. Returned goods are liable to incur additional carriage charges.

Pallet management

Where customers hold a CHEP pallet account blue CHEP pallets will be returned on a one for one basis and will be accounted for via the weekly invoice. Other pallets will not be returned. Where required pallets, baskets, cages etc can be collected and returned at an agreed rate.

Temperature management

Chilled goods are normally carried with fridge set-points of 2°C +/- 1°C; and frozen at -18°C +/- 3°C

PODs and other paper-work

LLD will always work with customers to ensure efficient management of paperwork, however LLD **NEVER** accepts responsibility for loss arising from lost or missing paperwork. Customers agree to accept LLD substitute paperwork when original is lost or mislaid.

Goods-in-transit insurance

1. LLD accepts only limited liability for loss of, or damage to goods whilst in its possession. As per the industry standard RHA terms, the maximum liability that LLD will accept is £1300 per tonne (£1.30 per kilo), unless specifically agreed in writing prior to the goods being carried. If this is insufficient to cover the full value of their goods, customers are advised to arrange their own Goods in Transit Insurance.
2. LLD holds Goods-in-transit-insurance solely to meet its own liabilities. This is to a maximum of £5000 per tonne unless specifically stated otherwise for individual customers.
3. LLD will only consider claims for losses directly relating to the cost-price value of the goods in question.
4. LLD does not accept responsibility for consequential loss, including loss of profit.
5. Customers undertake to provide all reasonable assistance in substantiating any claims that result in claims being made to LLD's insurers. Customers will not withhold payments in lieu of claims and customers will receive payment only when such funds are agreed and released by the LLD insurers.
6. These conditions do **not** form a policy of insurance and LLD does not use the above to provide insurance for the benefit of its customers or any owners of goods carried.
7. Where a customer does not have their own goods-in-transit insurance in place, LLD can obtain goods-in-transit insurance cover for specific customer's goods at the customer's request. It will be for the customer to request, accept and pay for such cover.

Rates and charges

Because of the huge number of variables in respect of each customer's needs, pallet-rates and delivery & collection charges tend to be unique to each situation. Accordingly, the charges which will be applied to your deliveries are those shown in your quote or on the rate card attached to these standard terms and conditions.

Invoices and credit terms

Invoices are issued weekly and due for settlement within 14 days of the date of invoice. The nature of the service is such that most of our costs (i.e. wages and fuel) have to be met weekly in arrears therefore prompt payment is appreciated. Any invoice queries to be made within 14 days of the invoice date. Fuel surcharge as per the attached is applicable to all accounts.

Deposits

Normally deposits of twice the proposed weekly invoice value are required during the first 6 months of trading.

Payments

All payments should be made electronically to sort code 60-08-46, account no. 67707904, Long Lane Deliveries, with remittance advice to accounts@longlanedeliveries.co.uk



Road Haulage Association Limited

CONDITIONS OF CARRIAGE 2009

Effective 1 September 2009

PLEASE NOTE THAT THE CUSTOMER WILL NOT IN ALL CIRCUMSTANCES BE ENTITLED TO COMPENSATION, OR TO FULL COMPENSATION, FOR ANY LOSS AND MAY BE SUBJECT TO CERTAIN OBLIGATIONS AND INDEMNITIES. THE CUSTOMER SHOULD THEREFORE SEEK PROFESSIONAL ADVICE AS TO APPROPRIATE INSURANCE COVER TO BE MAINTAINED WHILE CONSIGNMENTS ARE IN TRANSIT.

Company stamp or details

Long Lane Deliveries Ltd
Belgowan Street
Bellshill Industrial Estate
Bellshill
Lanarkshire
ML4 3LB

0028906-000
RHA membership number

(hereinafter referred to as "the Carrier") is not a common carrier and accepts goods for carriage only upon that condition and the Conditions set out below. No servant or agent of the Carrier is permitted to alter or vary these Conditions in any way unless expressly authorised in writing to do so by a Director, Principal, Partner or other authorised person. If any legislation is compulsorily applicable to the Contract and any part of these Conditions is incompatible with such legislation, such part shall, as regards the Contract, be overridden to that extent and no further.

1. Definitions

In these Conditions:

"Customer" means the person or company who contracts for the services of the Carrier including any other carrier who gives a Consignment to the Carrier for carriage.

"Contract" means the contract of carriage between the Customer and the Carrier.

"Consignee" means the person or company to whom the Carrier contracts to deliver the Consignment.

"Consignment" means goods, whether a single item or in bulk or contained in one parcel, package or container, as the case may be, or any number of separate items, parcels, packages or containers sent at one time in one load by or for the Customer from one address to one address.

"Dangerous Goods" means those substances and articles the carriage of which is prohibited by the provisions of the European Agreement Concerning the International Carriage of Dangerous Goods by Road (ADR) as applied in the United Kingdom, or authorised only under the conditions prescribed in accordance therewith.

"In writing" includes, unless otherwise agreed, the transmission of information by electronic, optical or similar means of communication, including, but not limited to, facsimile, electronic mail or electronic data interchange (EDI), provided the information is readily accessible so as to be usable for subsequent reference.

"Trader" means the owner of the Consignment, any other person having an interest therein and anyone acting on behalf of such owner or other person, including, as the case may be, the Customer, sender and Consignee.

2. Parties and Sub-Contracting

- (1) The Customer warrants that he is either the owner of the Consignment or is authorised by such owner to accept these Conditions on such owner's behalf.
- (2) The Carrier and any other carrier employed by the Carrier may employ the services of any other carrier for the purpose of fulfilling the Contract in whole or in part and the name of every other such carrier shall be provided to the Customer upon request.
- (3) The Carrier contracts for itself and as agent of and trustee for its servants and agents and all other carriers referred to in (2) above and such other carriers' servants and agents and every reference in these Conditions to "the Carrier" shall be deemed to include every other such carrier, servant and agent with the intention that they shall have the benefit of the Contract and collectively and together with the Carrier be under no greater liability to the Customer or any other party than is the Carrier hereunder.
- (4) Notwithstanding Condition 2(3) the carriage of any Consignment by rail, sea, inland waterway or air is arranged by the Carrier as agent of the Customer and shall be subject to the Conditions of the rail, shipping, inland waterway or air carrier contracted to carry the Consignment. The Carrier shall be under no liability whatsoever to whomsoever and howsoever arising in respect of such carriage: Provided that where the Consignment is carried partly by road and partly by such other means of transport any loss, damage or delay shall be deemed to have occurred while the Consignment was being carried by road unless the contrary is proved by the Carrier.

3. Dangerous Goods

Dangerous Goods must be disclosed by the Customer and if the Carrier agrees to accept them for carriage they must be classified, packed, marked, labelled and documented in accordance with the statutory regulations for the carriage by road of the substance declared.

4. Loading and Unloading

- (1) Unless the Carrier has agreed in writing to the contrary with the Customer:
 - (a) The Carrier shall not be under any obligation to provide any plant, power or labour, other than that carried by the vehicle, required for loading or unloading the Consignment.
 - (b) The Customer warrants that any plant, power or labour required for loading or unloading the Consignment which is not carried by the vehicle will be provided by the Customer or on the Customer's behalf.
 - (c) The Carrier shall be under no liability whatsoever to the Customer for any damage whatsoever, howsoever caused, if the Carrier is instructed to load or unload any Consignment requiring plant, power or labour which, in breach of the warranty in (b) above, has not been provided by the Customer or on the Customer's behalf.
 - (d) The Carrier shall not be required to provide service beyond the usual place of collection or delivery but if any such service is given by the Carrier it shall be at the sole risk of the Customer.
- (2) The Customer shall indemnify the Carrier against all claims and demands whatsoever which could not have been made if such instructions as are referred to in (1)(c) of this Condition and such service as is referred to in (1)(d) of this Condition had not been given.

5. Signed Receipts

The Carrier shall, if so required, sign a document or electronic record prepared by the sender acknowledging the receipt of the Consignment but the burden of proving the condition of the Consignment and its nature, quantity or weight at the time of collection shall rest with the Customer.

6. Transit

- (1) Transit shall commence when the Carrier takes possession of the Consignment whether at the point of collection or at the Carrier's premises.
- (2) Transit shall (unless otherwise previously determined) end when the Consignment is tendered at the usual place of delivery at the Consignee's address within the customary cartage hours of the district: Provided that:
 - (a) if no safe and adequate access or no adequate unloading facilities there exist then transit shall be deemed to end at the expiry of one clear day after notice in writing (or by telephone if so previously agreed in writing) of the arrival of the Consignment at the Carrier's premises has been sent to the Consignee;
 - (b) when for any other reason whatsoever a Consignment cannot be delivered or when a Consignment is held by the Carrier 'to await order' or 'to be kept till called for' or upon any like instructions and such instructions are not given or the Consignment is not called for and removed within a reasonable time, then transit shall also be deemed to end.

7. Undelivered or Unclaimed Consignments

Where the Carrier is unable for any reason to deliver a Consignment to the Consignee or as he may order, or where by virtue of the proviso to Condition 6(2) hereof transit is deemed to be at an end, the Carrier may sell the Consignment and payment or tender of the proceeds after deduction of all proper charges and expenses in relation thereto and of all outstanding charges in relation to the carriage and storage of the Consignment shall (without prejudice to any claim or right which the Customer may have against the Carrier otherwise arising under these Conditions) discharge the Carrier from all liability in respect of such Consignment, its carriage and storage:

Provided that:

- (1) the Carrier shall do what is reasonable to obtain the value of the Consignment; and
- (2) the power of sale shall not be exercised where the name and address of the sender or of the Consignee is known unless the Carrier shall have done what is reasonable in the circumstances to give notice to the sender or, if the name and address of the sender is not known, to the Consignee that the Consignment will be sold unless within the time specified in such notice, being a reasonable time in the circumstances from the giving of such notice, the Consignment is taken away or instructions are given for its disposal.

8. Carrier's Charges

- (1) The Carrier's charges shall be payable by the Customer without prejudice to the Carrier's rights against the Consignee or any other person: Provided that when any Consignment is consigned 'carriage forward' the Customer shall not be required to pay such charges unless the Consignee fails to pay after a reasonable demand has been made by the Carrier for payment thereof.

- (2) Charges shall be payable when due without reduction or deferment on account of any claim, counterclaim or set-off. If the Customer becomes insolvent or any sums owed by the Customer on any invoice or account with the Carrier become overdue for payment, any credit terms shall be cancelled with immediate effect and all invoices or accounts issued by the Carrier shall immediately be deemed due for payment and thereupon become payable. The Late Payment of Commercial Debts (Interest) Act 1998, as amended, shall apply to all sums due from the Customer.

9. Liability for Loss and Damage

- (1) The Customer shall be deemed to have elected to accept the terms set out in (2) of this Condition unless, before the transit commences, the Customer has agreed in writing that the Carrier shall not be liable for any loss or mis-delivery of or damage to or in connection with the Consignment howsoever or whensoever caused and whether or not caused or contributed to directly or indirectly by any act, omission, neglect, default or other wrongdoing on the part of the Carrier, its servants, agents or sub-contractors.
- (2) Subject to these Conditions the Carrier shall be liable for:
- (a) physical loss, mis-delivery of or damage to living creatures, bullion, money, securities, stamps, precious metals or precious stones comprising the Consignment only if:
- (i) the Carrier has specifically agreed in writing to carry any such items; and
- (ii) the Customer has agreed in writing to reimburse the Carrier in respect of all additional costs which result from the carriage of the said items; and
- (iii) the loss, mis-delivery or damage is occasioned during transit and is proved to be due to the negligence of the Carrier, its servants, agents or sub-contractors;
- (b) physical loss, mis-delivery of or damage to any other goods comprising the Consignment unless the same has arisen from, and the Carrier has used reasonable care to minimise the effects of:
- (i) Act of God;
- (ii) any consequences of war, invasion, act of foreign enemy, hostilities (whether war or not), civil war, rebellion, insurrection, terrorist act, military or usurped power or confiscation, requisition, or destruction or damage by or under the order of any government or public or local authority;
- (iii) seizure or forfeiture under legal process;
- (iv) error, act, omission, mis-statement or misrepresentation by the Customer or other owner of the Consignment or by servants or agents of either of them;
- (v) inherent liability to wastage in bulk or weight, faulty design, latent defect or inherent defect, vice or natural deterioration of the Consignment;
- (vi) insufficient or improper packing;
- (vii) insufficient or improper labelling or addressing;
- (viii) riot, civil commotion, strike, lockout, general or partial stoppage or restraint of labour howsoever caused;
- (ix) Consignee not taking or accepting delivery within a reasonable time after the Consignment has been tendered.
- (3) The Carrier shall not in any circumstances be liable for loss or damage arising after transit is deemed to have ended within the meaning of Condition 6(2) hereof, whether or not caused or contributed to directly or indirectly by any act, omission, neglect, default or other wrongdoing on the part of the Carrier, its servants, agents or sub-contractors.

10. Fraud

The Carrier shall not in any circumstances be liable in respect of a Consignment where there has been fraud on the part of the Customer or the owner, or the servants or agents of either, in respect of that Consignment, unless the fraud has been contributed to by the complicity of the Carrier or of any servant of the Carrier acting in the course of his employment.

11. Limitation of Liability

- (1) Except as otherwise provided in these Conditions, the liability of the Carrier in respect of claims for physical loss, mis-delivery of or damage to goods comprising the Consignment, howsoever arising, shall in all circumstances be limited to the lesser of
- (a) the value of the goods actually lost, mis-delivered or damaged; or
- (b) the cost of repairing any damage or of reconditioning the goods; or
- (c) a sum calculated at the rate of £1,300 Sterling per tonne on the gross weight of the goods actually lost, mis-delivered or damaged;
- and the value of the goods actually lost, mis-delivered or damaged shall be taken to be their invoice value if they have been sold and shall otherwise be taken to be the replacement cost thereof to the owner at the commencement of transit, and in all cases shall be taken to include any Customs and Excise duties or taxes payable in respect of those goods: Provided that:
- (i) in the case of loss, mis-delivery of or damage to a part of the Consignment the weight to be taken into consideration in determining the amount to which the Carrier's liability is limited shall be only the gross weight of that part regardless of whether the loss, mis-delivery or damage affects the value of other parts of the Consignment;
- (ii) nothing in this Condition shall limit the liability of the Carrier to less than the sum of £10;
- (iii) the Carrier shall be entitled to proof of the weight and value of the whole of the Consignment and of any part thereof lost, mis-delivered or damaged;
- (iv) the Customer shall be entitled to give to the Carrier notice in writing to be delivered at least seven days prior to commencement of transit requiring that the £1,300 per tonne limit in 11 (1)(c) above be increased, but not so as to exceed the

value of the Consignment, and in the event of such notice being given the Customer shall be required to agree with the Carrier an increase in the carriage charges in consideration of the increased limit, but if no such agreement can be reached the aforementioned £1,300 per tonne limit shall continue to apply.

- (2) The liability of the Carrier in respect of claims for any other loss whatsoever (including indirect or consequential loss or damage and loss of market), and howsoever arising in connection with the Consignment, shall not exceed the amount of the carriage charges in respect of the Consignment or the amount of the claimant's proved loss, whichever is the lesser, unless:
- (a) at the time of entering into the Contract with the Carrier the Customer declares to the Carrier a special interest in delivery in the event of physical loss, mis-delivery or damage or of an agreed time limit being exceeded and agrees to pay a surcharge calculated on the amount of that interest, and
- (b) at least 7 days prior to the commencement of transit the Customer has delivered to the Carrier confirmation in writing of the special interest, agreed time limit and amount of the interest.

12. Indemnity to the Carrier

The Customer shall indemnify the Carrier against:

- (1) all liabilities and costs incurred by the Carrier (including but not limited to claims, demands, proceedings, fines, penalties, damages, expenses and loss of or damage to the carrying vehicle and to other goods carried) by reason of any error, omission, mis-statement or misrepresentation by the Customer or other owner of the Consignment or by any servant or agent of either of them, insufficient or improper packing, labelling or addressing of the Consignment or fraud as in Condition 10;
- (2) all claims and demands whatsoever (including for the avoidance of doubt claims alleging negligence), by whomsoever made and howsoever arising (including but not limited to claims caused by or arising out of the carriage of Dangerous Goods and claims made upon the Carrier by H.M. Revenue and Customs in respect of dutiable goods consigned in bond) in excess of the liability of the Carrier under these Conditions in respect of any loss or damage whatsoever to, or in connection with, the Consignment whether or not caused or contributed to directly or indirectly by any act, omission, neglect, default or other wrongdoing on the part of the Carrier, its servants, agents or sub-contractors.

13. Time Limits for Claims

- (1) The Carrier shall not be liable for:
- (a) damage to the whole or any part of the Consignment, or physical loss, mis-delivery or non-delivery of part of the Consignment unless advised thereof in writing within seven days, and the claim is made in writing within fourteen days, after the termination of transit;
- (b) any other loss unless advised thereof in writing within twenty-eight days, and the claim is made in writing within forty-two days, after the commencement of transit.
- Provided that if the Customer proves that,
- (i) it was not reasonably possible for the Customer to advise the Carrier or make a claim in writing within the time limit applicable, and
- (ii) such advice or claim was given or made within a reasonable time, the Carrier shall not have the benefit of the exclusion of liability afforded by this Condition.
- (2) The Carrier shall in any event be discharged from all liability whatsoever and howsoever arising in respect of the Consignment unless suit is brought and notice in writing thereof given to the Carrier within one year of the date when transit commenced.
- (3) In the computation of time where any period provided by these Conditions is seven days or less, Saturdays, Sundays and all statutory public holidays shall be excluded.

14. Lien

- (1) The Carrier shall have:
- (a) a particular lien on the Consignment, and
- (b) a general lien against the Trader for sums unpaid on any invoice, account or Contract whatsoever.

If such lien, whether particular or general, is not satisfied within a reasonable time, the Carrier may sell the Consignment, or part thereof, as agent for the owner and apply the proceeds towards any sums unpaid and the expenses of the retention, insurance and sale of the Consignment and shall, upon accounting to the Customer for any balance remaining, be discharged from all liability whatsoever in respect of the Consignment.

- (2) The Carrier may exercise its lien on its own behalf or as agent for any assignee of its invoices at any time and at any place at its sole discretion whether or not sums have become payable in accordance with Condition 8(2) hereof and whether or not the contractual carriage has been completed and these conditions shall continue to apply during the period of exercise of such lien.

15. Unreasonable Detention

The Customer shall be liable to pay demurrage for unreasonable detention of any vehicle, trailer, container or other equipment at the Carrier's current rates of demurrage but the rights of the Carrier against any other person in respect thereof shall remain unaffected.

16. Law and Jurisdiction

Unless otherwise agreed in writing, the Contract and any dispute arising thereunder shall be governed by English law and shall be subject to the jurisdiction of the English courts alone.

**THESE CONDITIONS MAY ONLY BE USED BY
MEMBERS OF THE ROAD HAULAGE ASSOCIATION**

- (3) Should the delivery of Goods be postponed or cancelled by the Customer, the Contractor shall be entitled to recover from the Customer all expenses incurred by the Contractor and all rental charges in respect of space reserved for such Goods.

9. Liability for Loss and Damage

- (1) The Customer shall be deemed to have elected to accept the terms set out in (2) of this Condition unless, before the Goods are Stored, the Customer has agreed in writing that the Contractor shall not be liable for any loss or mis-delivery of or damage to or in connection with the Goods howsoever or whensoever caused and whether or not caused or contributed to directly or indirectly by any act, omission, neglect, default or other wrongdoing on the part of the Contractor, its servants, agents or sub-contractors.
- (2) Subject to these conditions the Contractor shall be liable for:
- (a) physical loss, mis-delivery of or damage to living creatures, bullion, money, securities, stamps, precious metals or precious stones only if:
- (i) the Contractor has specifically agreed in writing to Store any such items; and
 - (ii) the Customer has agreed in writing to reimburse the Contractor in respect of all additional costs which result from the Storage of the said items; and
 - (iii) the loss, mis-delivery or damage is occasioned during Storage and is proved to be due to the negligence of the Contractor, its servants, agents or sub-contractors.
- (b) physical loss, mis-delivery of or damage to any other Goods occasioned during Storage unless the same has arisen from, and the Contractor has used reasonable care to minimise the effects of:
- (i) Act of God;
 - (ii) any consequences of war, invasion, act of foreign enemy, hostilities (whether war or not), civil war, rebellion, insurrection, terrorist act, military or usurped power or confiscation, requisition, or destruction or damage by or under the order of any government or public or local authority;
 - (iii) seizure or forfeiture under legal process;
 - (iv) error, act, omission, mis-statement or misrepresentation by the Customer or other owner of the Goods or by servants or agents of either of them;
 - (v) inherent liability to wastage in bulk or weight, faulty design, latent defect or inherent defect, vice or natural deterioration of the Goods;
 - (vi) leakage or deficiency of Goods of a perishable or leaky nature, moth, vermin, insects, atmospheric or climatic causes;
 - (vii) insufficient or improper packing;
 - (viii) insufficient or improper labelling or addressing;
 - (ix) riot, civil commotion, strike, lockout, general or partial stoppage or restraint of labour howsoever caused;
 - (x) any other cause beyond the reasonable control of the Contractor.
- (3) The Contractor shall not in any circumstances be liable for loss of or damage to Goods arising after Storage of such Goods has ended, whether or not caused or contributed to directly or indirectly by any act, omission, neglect, default or other wrongdoing on the part of the Contractor, its servants, agents or sub-contractors.

10. Fraud

The Contractor shall not in any circumstances be liable in respect of Goods where there has been fraud on the part of the Customer or the owner, or the servants or agents of either, in respect of those Goods, unless the fraud has been contributed to by the complicity of the Contractor or of any servant of the Contractor acting in the course of his employment.

11. Limitation of Liability

- (1) Except as otherwise provided in these Conditions, the liability of the Contractor in respect of claims for physical loss, mis-delivery of or damage to Goods, howsoever arising, shall in all circumstances be limited to the lesser of
- (a) the value of the Goods actually lost, mis-delivered or damaged; or
 - (b) the cost of repairing any damage or of reconditioning the Goods; or
 - (c) a sum calculated at the rate of £100 Sterling per tonne on the gross weight of the Goods actually lost, mis-delivered or damaged; and the value of the Goods actually lost, mis-delivered or damaged shall be taken to be their invoice value if they have been sold and shall otherwise be taken to be the replacement cost thereof to the owner at the commencement of storage, and in all cases shall be taken to include any Customs and Excise duties or taxes payable in respect of those Goods: Provided that:
- (i) in the case of loss, mis-delivery of or damage to a part of the Goods the weight to be taken into consideration in determining the amount to which the Contractor's liability is limited shall be only the gross weight of that part regardless of whether the loss, mis-delivery or damage affects the value of other parts of the Goods;
 - (ii) nothing in this Condition shall limit the liability of the Contractor to less than the sum of £10;
 - (iii) the Contractor shall be entitled to proof of the weight and value of the whole of the Goods and of any part thereof lost, mis-delivered or damaged;
 - (iv) the Customer shall be entitled to give to the Contractor notice in writing to be delivered at least seven days prior to commencement of Storage requiring that the £100 per tonne limit in 11(1)(c) above be increased, but not so as to exceed the value of the Goods, and in the event of such notice being given the Customer shall be required to agree with the Contractor an increase in the Storage charges in consideration of the increased limit, but if no such agreement can be reached

the aforementioned £100 per tonne limit shall continue to apply.

- (2) The liability of the Contractor in respect of claims for any other loss whatsoever (including indirect or consequential loss or damage and loss of market), and howsoever arising in connection with the Goods, shall not exceed the amount of the Storage charges in respect of the Goods or the amount of the claimant's proved loss, whichever is the lesser, unless:
- (a) at the time of entering into the Contract with the Contractor the Customer declares to the Contractor a special interest in Storage in the event of physical loss mis-delivery or damage and agrees to pay a surcharge calculated on the amount of that interest, and
 - (b) at least seven days prior to the commencement of Storage the Customer has delivered to the Contractor written confirmation of the special interest and amount of the interest.

12. Indemnity to the Contractor

The Customer shall indemnify the Contractor against:

- (1) all liabilities and costs incurred by the Contractor (including but not limited to claims, demands, proceedings, fines, penalties, damages, expenses and loss of or damage to the place of storage and to other goods Stored) by reason of any error, omission, mis-statement or misrepresentation by the Customer or other owner of the Goods or by any servant or agent of either of them, insufficient or improper packing, labelling or addressing of Goods or fraud as in Condition 10;
- (2) all claims and demands whatsoever (including for the avoidance of doubt claims alleging negligence), by whomsoever made and howsoever arising (including but not limited to claims caused by or arising out of the Storage of Dangerous Goods and claims made upon the Contractor by HM Revenue and Customs in respect of dutiable goods consigned in bond) in excess of the liability of the Contractor under these Conditions in respect of any loss or damage whatsoever to, or in connection with, the Goods whether or not caused or contributed to directly or indirectly by any act, omission, neglect, default or other wrongdoing on the part of the Contractor, its servants, agents or sub-contractors.

13. Time Limits for Claims

- (1) All claims for damage to or physical loss or mis-delivery of or failure to release any Goods and any claim referred to in Condition 11(2) shall be made in writing by the Customer within seven days after release of the Goods alleged to be damaged or, in the case of Goods alleged to be lost or mis-delivered or which the Contractor fails to release, within seven days after the time when the Goods should in the ordinary course of events have been released and the Contractor shall be under no liability unless such claim is made within the time stipulated. Provided that if the Customer proves that:
 - (a) it was not reasonably possible for the Customer to advise the Contractor or make a claim in writing within the time limit applicable, and
 - (b) such advice or claim was given or made within a reasonable time, the Contractor shall not have the benefit of the exclusion of liability afforded by this Condition.
- (2) The Contractor shall in any event be discharged from all liability whatsoever and howsoever arising in respect of the Goods unless suit is brought and notice in writing thereof given to the Contractor within one year of the date when the Goods were released or should, in the ordinary course of events, have been released.
- (3) In the computation of time where any period provided by these Conditions is seven days or less, Saturdays, Sundays and all statutory public holidays shall be excluded.

14. Lien

- (1) The Contractor shall have:
 - (a) a particular lien on the Goods, and
 - (b) a general lien against the Trader for sums unpaid on any invoice, account or Contract whatsoever.If such lien, whether particular or general, is not satisfied within a reasonable time, the Contractor may sell the Goods, or part thereof, as agent for the owner and apply the proceeds towards any sums unpaid and the expenses of the insurance and sale of the goods and shall, upon accounting to the Customer for any balance remaining, be discharged from all liability whatsoever in respect of the Goods.
- (2) The Contractor may exercise its lien on its own behalf or as agent for any assignee of its invoices at any time and at any place at its sole discretion whether or not sums have become payable in accordance with Condition 8(2) hereof. These conditions shall continue to apply during the period of exercise of such lien and Storage charges shall continue to be payable by the Trader in respect of the Goods until the lien has been satisfied in full, whether by sale or otherwise.

15. Impossibility of Performance

The Contractor shall be relieved of its obligations to perform the Contract to the extent that the performance thereof is prevented by failure of the Customer, fire, weather conditions, industrial dispute, labour disturbance or cause beyond the reasonable control of the Contractor.

16. Notice

All written communications from the Contractor to the Customer shall be deemed to have been served if delivered or posted to the last known address of the Customer.

17. Law and Jurisdiction

Unless otherwise agreed in writing, the Contract and any dispute arising thereunder shall be governed by English law and shall be subject to the jurisdiction of the English courts alone.

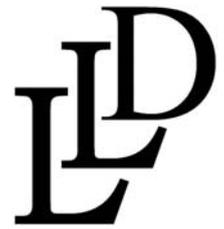
**THESE CONDITIONS MAY ONLY BE USED BY
MEMBERS OF THE ROAD HAULAGE ASSOCIATION**

Long Lane Deliveries

National chilled warehousing and distribution services

Tel **01698 539940** Fax 01698 769377 email admin@longlanedeliveries.co.uk

Belgowan Street, North Industrial Estate, Bellshill ML4 3LB



10th Nov. 2008

To all LLD customers

A year ago we were paying 80 pence per litre for diesel. A few weeks ago we were paying £1.10. We carried the cost of the increased diesel during the spring and summer; however from reviewing our accounts it is clear that it is impossible to sustain or absorb such costs again.

Today we are paying 92 pence per litre. We hope that the price will continue to fall, however, should it again rise significantly, it will be necessary to reflect these costs in our service charges. We have been reticent about increasing prices or introducing a fuel cost mechanism but given that the fuel element represents 35% of our cost we have reluctantly decided that we must introduce such a procedure from 1st December 2008.

Various predictions suggest that the price of diesel will fall over the next few months, in which case, no surcharge will be applied. The mechanism will operate as per the table shown below.

Price of diesel	85	86	87	88	89	90	91	92	93	94
% added to invoice	0.00									
Price of diesel	95	96	97	98	99	100	101	102	103	104
% added to invoice	0.37	0.74	1.12	1.49	1.86	2.23	2.61	2.98	3.35	3.72
Price of diesel*	105	106	107	108	109	110	111	112	113	114
% added to invoice	4.07	4.44	4.81	5.18	5.55	5.92	6.29	6.66	7.03	7.4
Price of diesel**	115	116	117	118	119	120	121	122	123	124
% added to invoice	7.82	8.19	8.56	8.94	9.31	9.68	10.05	10.43	10.80	11.17
Price of diesel***	125	126	127	128	129	130	131	132	133	134
% added to invoice	11.54	11.92	12.29	12.66	13.03	13.41	13.78	14.15	14.52	14.90

* PPL from 105 – 114 added to the original letter on 2nd April 2010

** PPL from 115 – 124 added to the letter on 10th Feb 2011

*** PPL from 125 – 134 added to the letter on 14th Nov. 2011

To obtain information on the current fuel prices please send a blank email to fuel.surcharge@longlanedeliveries.co.uk and you will receive an instant response.

Cool solutions to chilling problems

Website: www.longlanedeliveries.co.uk Company no. SC230233 Vat. no. 790 0813 34

Mission: To deliver customer's goods to their customers on time, every time, and in the same condition they leave our customer's premises



Application to open an LLD account

<i>Company</i>	
<i>Company registration number</i>	
<i>Company telephone number</i>	
<i>Name of main person in your accounts office dealing with payments</i>	
<i>Main contact's telephone no.</i>	
<i>Contact's email address</i>	
<i>Contact's mobile phone</i>	
<i>Out of emergency contact telephone number</i>	
<i>Address line 1</i>	
<i>Address line 2</i>	
<i>Address line 3</i>	
<i>Town/City</i>	
<i>County</i>	
<i>Post code</i>	

<i>Bank</i>	
<i>Sort code</i>	
<i>Account number</i>	
<i>Account name</i>	
<i>Trade reference name</i>	
<i>Reference address</i>	
<i>Reference city and postcode</i>	
<i>Reference relationship</i>	
<i>If the invoice address is different to the address above, please complete the following:</i>	
<i>Invoice address line 1</i>	
<i>Invoice address line 2</i>	
<i>Invoice address line 3</i>	
<i>Invoice Town/city</i>	
<i>Invoice County</i>	
<i>Invoice Postcode</i>	

Payment terms 14 days from date of invoice.

On behalf of _____, I have read and accept these standard terms and conditions and wish to open an account

Name

Date:

A 'typed' name/signature is quite acceptable if the form is being emailed back

Please sign and email back to accounts@longlanedeliveries.co.uk or fax to 01698 769377

Long Lane Deliveries

National chilled warehousing and distribution services

Tel **01698 539940** Fax 01698 769377 email admin@longlanedeliveries.co.uk

Belgowan Street, North Industrial Estate, Bellshill ML4 3LB



BACS Payments to:

NATWEST

Sort code

60 08 46

Account number

67707904

Cheques made payable to
Long Lane Deliveries Ltd

Unless by written agreement
invoices to be settled within
14 days of date of invoice

Cool solutions to chilling problems

Website: www.longlanedeliveries.co.uk Company no. SC230233 Vat. no. 790 0813 34

Mission: To deliver customer's goods to their customers on time, every time, and in the same condition they leave our customer's premises



redefining / standards

Windscreen Excess
£5000

Certificate of Motor Insurance

Certificate Number	MR FLE 6872036
Agency Number	MR 0244806
1. Description of vehicle	Any Private Type Car owned by the Policyholder or hired or loaned to them
2. The policyholder	Long Lane Deliveries Ltd
3. Effective date of the commencement of insurance for the purpose of the relevant law	22 April 2019
4. Date of expiry of insurance	21 April 2020
5. Persons or Classes of Persons entitled to drive	Any person driving on the Policyholder's order or with his permission Provided that the person driving holds a licence to drive the vehicle or has held and is not disqualified from holding or obtaining such a licence.
6. Limitation as to use	Use for social domestic and pleasure purposes and use in connection with the Policyholder's business EXCLUDING Use for hiring racing pacemaking competitions (other than treasure hunts) rallies or trials

I hereby certify that the Policy to which this Certificate relates satisfies the requirements of the relevant law applicable in Great Britain, Northern Ireland, the Isle of Man, the Island of Guernsey, the Island of Jersey and the Island of Alderney.

Signed on behalf of AXA Insurance UK plc

(Authorised Insurer)

Claudio Gienal
CEO AXA UK & Ireland

Notes

This Certificate is not a statement of cover given by the Policy. For full details of the insurance cover, reference should be made to the Policy.

ADVICE TO THIRD PARTIES: Nothing contained in this Certificate affects your right as a Third Party to make a claim.

MR FLE 6872036

1 of 1

End of Certificate

IMPORTANT INFORMATION

These notes do not form part of your Certificate of Motor Insurance.

THE CERTIFICATE

Your Certificate of Motor Insurance is an important document and you are liable to prosecution if it is not in order. It is not a statement of cover given by the Policy.

NOTIFICATION OF CHANGE

Notify your Insurance Adviser or us immediately if you:

- change your vehicle or obtain an additional vehicle (Notification is a condition of your Policy)*
- require a change in the Persons entitled to drive
- require a change in the Limitations as to use, for example, if you change your occupation.

*Separate arrangements may apply to Fleet Policyholders

NOTIFICATION OF CHANGE AFFECTING THE INSURANCE

AXA Insurance must also be notified of any changes of circumstances affecting the insurance, for example:

- all motoring convictions and at renewal date any impending prosecution involving any person likely to drive
- any physical or mental disability or infirmity of any person likely to drive.

CANCELLATION

Should this insurance be terminated for any reason or the vehicle sold or otherwise disposed of, this Certificate must be returned to AXA Insurance.

EUROPEAN COVER

- The insurance evidenced by this Certificate of Motor Insurance extends to meet the compulsory legal minimum insurance for motor vehicles in any country that is a member of the European Union or any other country which has agreed to follow European Union Directives and is approved by the Commission of the European Union.
- El seguro constatado por el presente certificado de seguro de automoviles se prolonga hasta cumplir el seguro minimo legal y obligatorio para los automoviles en los paises miembros de la Comunidad Europea o cualquier otro pais que cumple los requisitos de la Directiva CE y es aprobado por el comision de la Comunidad Europea.
- Die durch diesen Versicherungsschein nachgewiesene Kraftfahrzeugversicherung entspricht der gesetzlich vorgeschriebenen Minimalversicherung fuer Kraftfahrzeuge innerhalb aller EU Mitgliedsstaaten, und allen Staaten die sich bereit erklaert haben den Weisungen der EU zu folgen und somit von der EU Kommission anerkannt sind.
- Les garanties de cette attestation d'assurance automobile répondent au minimum légal requis par tout pays membre de l'Union Européenne, ou tout autre pays adhérant aux directives de l'Union Européenne et approuvé par la Commission Européenne.
- L'assicurazione comprovata da questo Certificato di Assicurazione Automobilistica si estende ad includere i minimi requisiti d'assicurazione automobilistica obbligatoria di ogni paese membro dell'Unione Europea o di ogni altro paese che ha deciso di seguire le Direttive dell'Unione Europea e che é approvato dalla Commissione dell'Unione Europea.

Eligible countries can change so if you are going to a non EU country we recommend you check with your Insurance Adviser as to the status of that country.

INSTRUCTIONS IN THE EVENT OF AN ACCIDENT

You should:

- in the event of an accident in the UK contact number **0800 269 661** for assistance and to register the claim.
- note the vehicle registrations, name and addresses of all parties involved in the accident. Note the number of occupants in each vehicle.
- take photographs of the scene if it is safe to do so
- take the names and addresses of all witnesses.
- send all communications you receive relating to claims or proceedings against you, unanswered, to the claims dept quoting, if known, the claims reference.

WINDSCREEN BREAKAGE

If your Windscreen or windows are damaged needing repair or security work please ring this freephone number **0800 269 661**. You will be informed of your nearest windscreen provider to whom you should produce your certificate of insurance and pay them the appropriate excess. They will then complete all the necessary work to your satisfaction.

GENERAL INFORMATION

If you pursue a claim against the other party for uninsured losses (for example, an excess, or damage to your vehicle if your Policy is not comprehensive) you must make your own arrangements - but please tell us what you are doing and the result. Normally, if you recover in full you will not lose your No Claims Discount, similarly it will not be lost if we recover your outlay in full. In other circumstances your No Claims Discount will be affected.

MAKING A COMPLAINT

If you have a complaint about your policy you should contact the agent or AXA office where it was bought. If your complaint relates to a claim on your policy please contact the department dealing with your claim.

If we have given you our final response and you are still not satisfied you may be eligible to refer your case to the Financial Ombudsman Service (FOS). If applicable you will receive details of how to do this at the appropriate stage of the complaints process.

Referral to the Ombudsman will not affect your right to take legal action.

Full details of addresses and contact numbers can be found within the policy wording.



Certificate of Motor Insurance

Certificate Number	MR FLE 6872036
Agency Number	MR 0244806
1. Description of vehicle	Any Goods Carrying Vehicle owned by the Policyholder or hired or loaned to them
2. The policyholder	Long Lane Deliveries Ltd
3. Effective date of the commencement of insurance for the purpose of the relevant law	22 April 2019
4. Date of expiry of insurance	21 April 2020
5. Persons or Classes of Persons entitled to drive	Any person driving on the Policyholder's order or with his permission Provided that the person driving holds a licence to drive the vehicle or has held and is not disqualified from holding or obtaining such a licence.
6. Limitation as to use	Use for the Policyholder's business and for social domestic and pleasure purposes EXCLUDING Use for hire or reward or whilst towing a greater number of trailers in all than is permitted by law or for racing competitions (other than treasure hunts) rallies or trials

I hereby certify that the Policy to which this Certificate relates satisfies the requirements of the relevant law applicable in Great Britain, Northern Ireland, the Isle of Man, the Island of Guernsey, the Island of Jersey and the Island of Alderney.

Signed on behalf of AXA Insurance UK plc

(Authorised Insurer)

Claudio Gienal
CEO AXA UK & Ireland

Notes

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IMPORTANT INFORMATION

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THE CERTIFICATE

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- require a change in the Limitations as to use, for example, if you change your occupation.

*Separate arrangements may apply to Fleet Policyholders

NOTIFICATION OF CHANGE AFFECTING THE INSURANCE

AXA Insurance must also be notified of any changes of circumstances affecting the insurance, for example:

- all motoring convictions and at renewal date any impending prosecution involving any person likely to drive
- any physical or mental disability or infirmity of any person likely to drive.

CANCELLATION

Should this insurance be terminated for any reason or the vehicle sold or otherwise disposed of, this Certificate must be returned to AXA Insurance.

EUROPEAN COVER

- The insurance evidenced by this Certificate of Motor Insurance extends to meet the compulsory legal minimum insurance for motor vehicles in any country that is a member of the European Union or any other country which has agreed to follow European Union Directives and is approved by the Commission of the European Union.
- El seguro constatado por el presente certificado de seguro de automoviles se prolonga hasta cumplir el seguro minimo legal y obligatorio para los automoviles en los paises miembros de la Comunidad Europea o cualquier otro pais que cumple los requisitos de la Directiva CE y es aprobado por el comision de la Comunidad Europea.
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Certificate of Motor Insurance

Certificate Number	MR FLE 6872036
Agency Number	MR 0244806
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2. The policyholder	Long Lane Deliveries Ltd
3. Effective date of the commencement of insurance for the purpose of the relevant law	22 April 2019
4. Date of expiry of insurance	21 April 2020
5. Persons or Classes of Persons entitled to drive	Any person driving on the Policyholder's order or with his permission Provided that the person driving holds a licence to drive the vehicle or has held and is not disqualified from holding or obtaining such a licence.
6. Limitation as to use	Use for the Policyholder's business and for social domestic and pleasure purposes EXCLUDING Use whilst drawing a greater number of trailers in all than is permitted by law or for racing competitions (other than treasure hunts) rallies or trials

I hereby certify that the Policy to which this Certificate relates satisfies the requirements of the relevant law applicable in Great Britain, Northern Ireland, the Isle of Man, the Island of Guernsey, the Island of Jersey and the Island of Alderney.

Signed on behalf of AXA Insurance UK plc

(Authorised Insurer)

Claudio Gienal
CEO AXA UK & Ireland

Notes

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NOTIFICATION OF CHANGE AFFECTING THE INSURANCE

AXA Insurance must also be notified of any changes of circumstances affecting the insurance, for example:

- all motoring convictions and at renewal date any impending prosecution involving any person likely to drive
- any physical or mental disability or infirmity of any person likely to drive.

CANCELLATION

Should this insurance be terminated for any reason or the vehicle sold or otherwise disposed of, this Certificate must be returned to AXA Insurance.

EUROPEAN COVER

- The insurance evidenced by this Certificate of Motor Insurance extends to meet the compulsory legal minimum insurance for motor vehicles in any country that is a member of the European Union or any other country which has agreed to follow European Union Directives and is approved by the Commission of the European Union.
- El seguro constatado por el presente certificado de seguro de automoviles se prolonga hasta cumplir el seguro minimo legal y obligatorio para los automoviles en los paises miembros de la Comunidad Europea o cualquier otro pais que cumple los requisitos de la Directiva CE y es aprobado por el comision de la Comunidad Europea.
- Die durch diesen Versicherungsschein nachgewiesene Kraftfahrzeugversicherung entspricht der gesetzlich vorgeschriebenen Minimalversicherung fuer Kraftfahrzeuge innerhalb aller EU Mitgliedsstaaten, und allen Staaten die sich bereit erklaert haben den Weisungen der EU zu folgen und somit von der EU Kommission anerkannt sind.
- Les garanties de cette attestation d'assurance automobile répondent au minimum légal requis par tout pays membre de l'Union Européenne, ou tout autre pays adhérant aux directives de l'Union Européenne et approuvé par la Commission Européenne.
- L'assicurazione comprovata da questo Certificato di Assicurazione Automobilistica si estende ad includere i minimi requisiti d'assicurazione automobilistica obbligatoria di ogni paese membro dell'Unione Europea o di ogni altro paese che ha deciso di seguire le Direttive dell'Unione Europea e che é approvato dalla Commissione dell'Unione Europea.

Eligible countries can change so if you are going to a non EU country we recommend you check with your Insurance Adviser as to the status of that country.

INSTRUCTIONS IN THE EVENT OF AN ACCIDENT

You should:

- in the event of an accident in the UK contact number **0800 269 661** for assistance and to register the claim.
- note the vehicle registrations, name and addresses of all parties involved in the accident. Note the number of occupants in each vehicle.
- take photographs of the scene if it is safe to do so
- take the names and addresses of all witnesses.
- send all communications you receive relating to claims or proceedings against you, unanswered, to the claims dept quoting, if known, the claims reference.

WINDSCREEN BREAKAGE

If your Windscreen or windows are damaged needing repair or security work please ring this freephone number **0800 269 661**. You will be informed of your nearest windscreen provider to whom you should produce your certificate of insurance and pay them the appropriate excess. They will then complete all the necessary work to your satisfaction.

GENERAL INFORMATION

If you pursue a claim against the other party for uninsured losses (for example, an excess, or damage to your vehicle if your Policy is not comprehensive) you must make your own arrangements - but please tell us what you are doing and the result. Normally, if you recover in full you will not lose your No Claims Discount, similarly it will not be lost if we recover your outlay in full. In other circumstances your No Claims Discount will be affected.

MAKING A COMPLAINT

If you have a complaint about your policy you should contact the agent or AXA office where it was bought. If your complaint relates to a claim on your policy please contact the department dealing with your claim.

If we have given you our final response and you are still not satisfied you may be eligible to refer your case to the Financial Ombudsman Service (FOS). If applicable you will receive details of how to do this at the appropriate stage of the complaints process.

Referral to the Ombudsman will not affect your right to take legal action.

Full details of addresses and contact numbers can be found within the policy wording.



Certificate of Motor Insurance

Certificate Number	MR FLE 6872036
Agency Number	MR 0244806
1. Description of vehicle	Any Special Types Vehicle owned by the Policyholder or hired or loaned to them
2. The policyholder	Long Lane Deliveries Ltd
3. Effective date of the commencement of insurance for the purpose of the relevant law	22 April 2019
4. Date of expiry of insurance	21 April 2020
5. Persons or Classes of Persons entitled to drive	Any person driving on the Policyholder's order or with his permission Provided that the person driving holds a licence to drive the vehicle or has held and is not disqualified from holding or obtaining such a licence.
6. Limitation as to use	Use in connection with the Policyholder's business EXCLUDING Use whilst towing a greater number of trailers in all than is permitted by law or for racing competitions (other than treasure hunts) rallies or trials

I hereby certify that the Policy to which this Certificate relates satisfies the requirements of the relevant law applicable in Great Britain, Northern Ireland, the Isle of Man, the Island of Guernsey, the Island of Jersey and the Island of Alderney.

Signed on behalf of AXA Insurance UK plc

(Authorised Insurer)

Claudio Gienal
CEO AXA UK & Ireland

Notes

This Certificate is not a statement of cover given by the Policy. For full details of the insurance cover, reference should be made to the Policy.

ADVICE TO THIRD PARTIES: Nothing contained in this Certificate affects your right as a Third Party to make a claim.

IMPORTANT INFORMATION

These notes do not form part of your Certificate of Motor Insurance.

THE CERTIFICATE

Your Certificate of Motor Insurance is an important document and you are liable to prosecution if it is not in order. It is not a statement of cover given by the Policy.

NOTIFICATION OF CHANGE

Notify your Insurance Adviser or us immediately if you:

- change your vehicle or obtain an additional vehicle (Notification is a condition of your Policy)*
- require a change in the Persons entitled to drive
- require a change in the Limitations as to use, for example, if you change your occupation.

*Separate arrangements may apply to Fleet Policyholders

NOTIFICATION OF CHANGE AFFECTING THE INSURANCE

AXA Insurance must also be notified of any changes of circumstances affecting the insurance, for example:

- all motoring convictions and at renewal date any impending prosecution involving any person likely to drive
- any physical or mental disability or infirmity of any person likely to drive.

CANCELLATION

Should this insurance be terminated for any reason or the vehicle sold or otherwise disposed of, this Certificate must be returned to AXA Insurance.

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Full details of addresses and contact numbers can be found within the policy wording.

**CERTIFICATE OF REGISTRATION UNDER
THE CONTROL OF POLLUTION (AMENDMENT) ACT 1989
Regulation Authority**

Name: SEPA - North Lanarkshire

Address: 6 Parklands Avenue
Eurocentral
Holytown
North Lanarkshire
ML1 4WQ

Tel: 01698 839000

Fax: 01698 738155

Telex:

E-mail: registry@sepa.org.uk

The following information is hereby certified by the above mentioned Regulation Authority to be information which at the date of this certificate is entered in the register which they maintain under regulation 3 of the Controlled Waste (Registration of Carriers and Seizure of Vehicles) Regulations 1991:

REGISTRATION NUMBER: WCR/R/1109865 Carrier

Name(s) of Registered Carrier: Long Lane Deliveries

Business Name (if any): N/A

Address of registered carrier's principal place of business: Belgowan Street
North Industrial Estate
Bellshill
ML4 3LB

Tel: 01698539940

Fax:

Telex:

E-mail: claire.logan@longlanedeliveries.co.uk

Date of Registration: 08/02/2013

Date of Expiry of Registration*: 07/02/2022

Date of last amendment (if any) made to the carrier's entry in the register: 11/01/2019

Signature of authorised officer of the regulation authority:



NOTES

You can check whether there has been any change in the information contained in this certificate by contacting the regulation authority detailed above.

*Registration will expire on this date unless-

- (a) it is revoked before expiry;
- (b) The carrier requests the removal of his name from the register at an earlier time;
- (c) an application for renewal is made within the six months ending on the expiry date and the application is still outstanding, or is the subject of an appeal on that date;
- (d) in the case of a registered partnership, if any of the partners ceases to be registered or if anyone who is not registered becomes a partner.